

Required Federal Accessibility and Nondiscrimination Notice

Northeast Iowa Area Agency on Aging (NEI3A) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NEI3A does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NEI3A Provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters - Information written in other languages

If you need these services, contact Bob Schaffer at 1-866-468-7887 or 319-874-6846.

If you believe that NEI3A has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Bob Schaffer, NEI3A Civil Rights Coordinator
2101 Kimball Avenue Suite 320 - Waterloo, IA 50702
Phone: 1-866-468-7887 or 319-874-6846 Fax: 319-272-2455
Email: bschaffer@nei3a.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Bob Schaffer, NEI3A Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-468-7887 (319-874-6846).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-468-7887 (319-874-6846)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-468-7887 (319-874-6846).

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-866-468-7887 (319-874-6846).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-468-7887 (319-874-6846).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.
اتصل برقم (1-866-468-788)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-468-7887 (319-874-6846)번으로 전화해 주십시오.

ध्यान दें: यदि आप ह बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-866-468-7887 (319-874-6846) पर कॉल करें।

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-468-7887 (319-874-6846).

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetztscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-866-468-7887 (319-874-6846).

ध्यान: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-866-468-7887 (319-874-6846).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyong tulong sa wika nang walang bayad. Tumawag sa 1-866-468-7887 (319-874-6846).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-468-7887 (319-874-6846).

ဝံသုဉ်းဝံသုဉ်း- မုဟ်ကတိာ် ကညိ ကျိာ်အယံ, မုဟ်န့ၣ် ကျိာ်အတၢ်မၤစၢၤလၢ တလၢဂ်သ့ဉ်းလၢဂ်စ့ၢ်. နီတမံၤဘဉ်သ့ဉ်းလၢဂ်. ကိး
1-866-468-7887 or 319-874-6846.